

TERMS AND CONDITIONS GOVERNING THE MONETARY COMPENSATORY MEASURES FOR COMBINED MONTHLY PASSES

LA PÊCHE – May 25th 2017 – Transcollines announces the terms and conditions governing the reimbursement of the monetary compensation of \$10 per month for users who had a valid combined monthly subscription at the regular rate for January, February, March, April and May 2017.

Users wishing to obtain a refund must send an email to info@transcollines.ca containing the following information:

- Surname and given name of the pass holder;
- Complete civic address and telephone number;
- Proof of purchase of “combined” passes that were purchased at the regular rate for the months of January to May 2017.

Claim period: Refund claims must be received by June 30th, 2017 at the email address identified above. Claims will be processed on July 26th, 2017 and refunded to users through Canada Post.

Transcollines reminds that these measures were implemented in collaboration with the Société de Transport de l’Outaouais (STO) in order to compensate users who had “combined” passes for the disruptions caused during their travels during the labour dispute at the STO.